

# Tameside Adult Safeguarding Partnership Board (TASPB)

Annual Report 2015/16



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As the Independent Chair of Tameside Adult Safeguarding Partnership Board I am pleased to introduce and welcome all readers to the Annual Report for 2015 –16 It provides information regarding the strategic approaches adopted by the partnership and our response to adult abuse and neglect, referred to as ‘adult safeguarding’.

The Board has statutory responsibilities, one is to produce this annual report and here it is.

We are also required to develop and have in place a strategic plan, this I can report is the case, we adopted this approach several years ago prior to the statutory requirement to do so. It is referred to at each Board meeting and we have in place sub groups which ensure the action plan that accompanies it is worked too and the Board has oversight.

A third requirement is to commission Safeguarding Adult Reviews fortunately during this period we have not had to do that, we have a process in place which reviews suspected cases and if there is a need I can give the assurance they would be carried out. We as a Board wish to learn and have a sub group specifically for continual improvement which not only looks at local incidents but also any potential learning from regional and national cases.

It needs to be stressed that Public Service Reforms have impacted on several of our partner organisations during this 12 month period; however, I am pleased to say the level of commitment to adult safeguarding has not diminished. Changes continue an example being; the integration of Health and Social care which I am sure will impact further but let’s hope in a positive manner. There has been lots of talk that Health partners and Social Care partners don’t work close enough, well here in Tameside there is nothing more certain that integration is here and here to stay and has already started to improve outcomes for individuals. So I am hopeful.

At the centre of everything we do surrounding adult safeguarding has to be the individual. We work to principles of making safeguarding personal and a section follows where this approach is explained in greater detail.

I have made mention in previous annual reports that adult abuse and neglect is a reality and I do believe that society is recognising this unfortunate fact; we have read some very unfortunate cases in our press and it is no longer a seldom occurrence and our response here in Tameside needs to be appropriate. However, it is not sufficient to accept we are responding in a proper manner we should redouble our personal efforts to reduce the incidents as much as possible and when it occurs have in place, as we do a policy and procedures which gives guidance and ensures robust investigation.

Our work will always be required, I need to stress that safeguarding be it children or adults is everybody’s business and if we all recognise that and report matters that gives us concern we give others the opportunity to intervene as earliest as possible.

I take this opportunity to publically thank my fellow board members and the Adult Safeguarding Team from the Council who support the boards continuing work.



Andy Searle  
Independent Chair

PS. please remember

*"Adult safeguarding needs to be everyone's responsibility".*

# 2

## Introduction

This is the second Annual Report of Tameside Adult Safeguarding Partnership Board (TASPB). The report is evidence of the robust Safeguarding Adult Framework in Tameside and TASPB commitment to conclude TASPB strategy 2013 -2016. Organisations represented at TASPB and who have been pro-active in their contribution to Safeguard Adults in Tameside during the last 12 months are:-

### Statutory Agencies of the Board

- Tameside MBC
- Tameside and Glossop Clinical Commissioning Group
- Greater Manchester Police

### Partner Organisations of the Board

- Stockport NHS Foundation Trust Community Healthcare Business Group
- Pennine Care NHS Foundation Trust
- Tameside Hospital NHS Foundation Trust
- Greater Manchester Fire and Rescue Service
- Cheshire and Greater Manchester Community Rehabilitation Company
- North West Probation Service
- Healthwatch Tameside
- Public Health
- NHS England

### Elected Members of the Board

- Councillor Brenda Warrington
- Councillor Lynn Travis

TASPB Annual Report 2015-2016 discusses the safeguarding activity in Tameside. The report illustrates the Board and the wider Community response to safeguard adults in Tameside, examining the overall key priorities, challenges and achievements of the last financial year.

# 3

## Safeguarding Adult Activity in Tameside

Continuing to respond to TASP priority for 2015/16, TASP have revised the data collection systems. This will ensure IT systems within the Adult Safeguarding Team and Adult Social Care are utilised effectively and data can be retrieved as appropriate for the Annual Return. This has been ongoing work for several years which is near completion. Further work is required in conjunction with Adult Social Care to develop local reports.

Data sets have also been revised this year to respond to the Care Act and Annual reporting requirements. These include the introduction of new categories of abuse and new terminology and definitions referring to Safeguarding Enquiries i.e. Section 42 enquiries and Non – Stat enquiries:-

There are 2 types of safeguarding enquiry:

*Section 42 Safeguarding Enquiries;-*

*The enquiries where an adult meets ALL of the Section 42 criteria. The criteria are:  
(a) The adult has needs for care AND support (whether or not the authority is meeting any of those needs)*

*AND*

*(b) The adult is experiencing, or is at risk of, abuse or neglect*

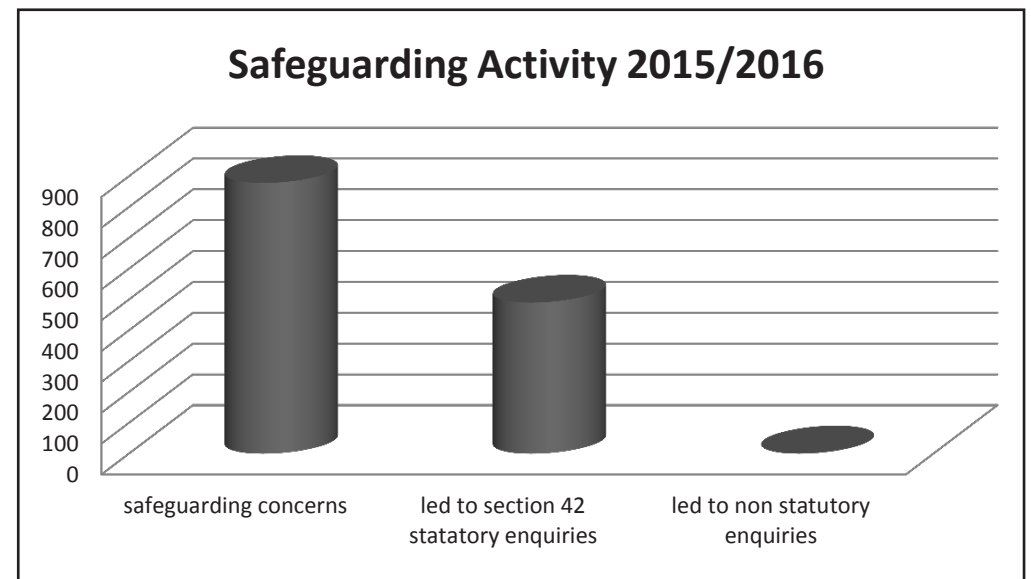
*AND*

*(c) As a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.*

Other Safeguarding Enquiries (non-statutory enquiry)

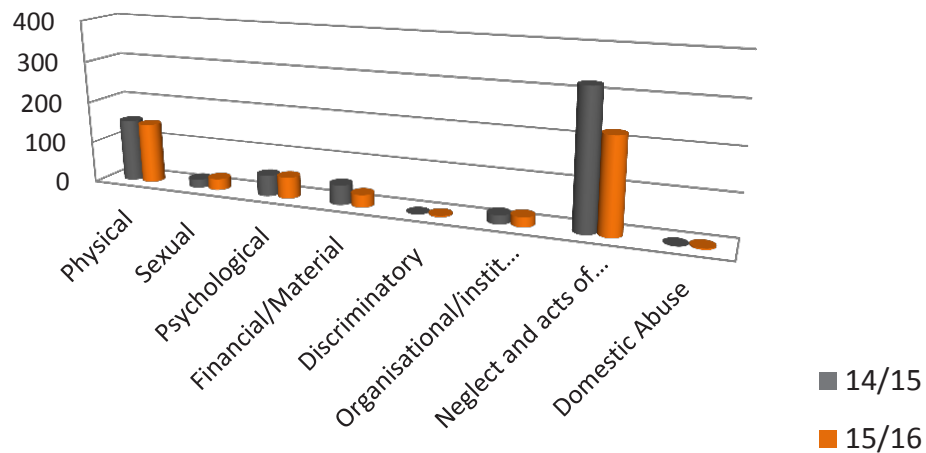
*The enquiries where an adult does not meet all of the Section 42 criteria but the council considers it necessary and proportionate to have a safeguarding enquiry.*

Consequently, due to the transition of data and the introduction of the Care Act, resulting in a revised data set, it is a challenge to compare the data collection for 15/16 with previous year's data. This section of the TASP Annual Report will, therefore, focus mainly on 2015/16 data collection as opposed to the comparator data of previous years. This will provide an analysis of 2015/16 safeguarding activity to inform TASP to respond to the TASP Safeguarding Strategy 2016-2019 and their responsibilities in response to the Care Act.



During 2015/16 Tameside Partner Organisations and the Commissioned Organisations in health and social care in Tameside have responded to a total of 878 safeguarding adult concerns. This reflects the activity as in previous years, which provides assurance to TASPb that working in Partnership; Organisations in Tameside continue to ensure Safeguarding Adults is everybody's business.

### Number of Investigations 14/15 and Enquiries 15/16 by Type of Abuse



In Tameside, neglect appears to be more prevalent, than other types of abuse. However, it is evident during the past 12 months, in comparison to 14/15; there is a reduction in the number of enquiries where neglect has been the primary concern. This is an outcome of the work that TASPb undertook to explore and analyse the detail of the enquiries into neglect and understand what actions were being taken to protect adults who are at risk in this context. It became apparent that pressure ulcers and missed care calls contributed to a high proportion of the reasons for raising concerns, furthermore, many of these concerns were unfounded.

TASPb reviewed the approach in these cases to consider the most appropriate and proportionate response. Partner organisations responded, to ensure internal guidance was adhered to, to ensure risk is minimised and safeguarding enquiries avoided.

The outcomes of these actions are also reflected in the outcome of the enquiries. Last financial year 139 enquiries resulted in no action taken as abuse was unsubstantiated. This year 74 enquiries resulted in no action taken as abuse was unsubstantiated.

New categories of reporting adult abuse in the context of Safeguarding Adults have been introduced. These include:-

- Domestic Abuse
- Modern Day Slavery
- Self- neglect
- Sexual Exploitation

TASPb have responded to 3 Safeguarding adults enquiries of domestic abuse through the TASPb Safeguarding Multi-agency Policy and Procedures during 15/16.

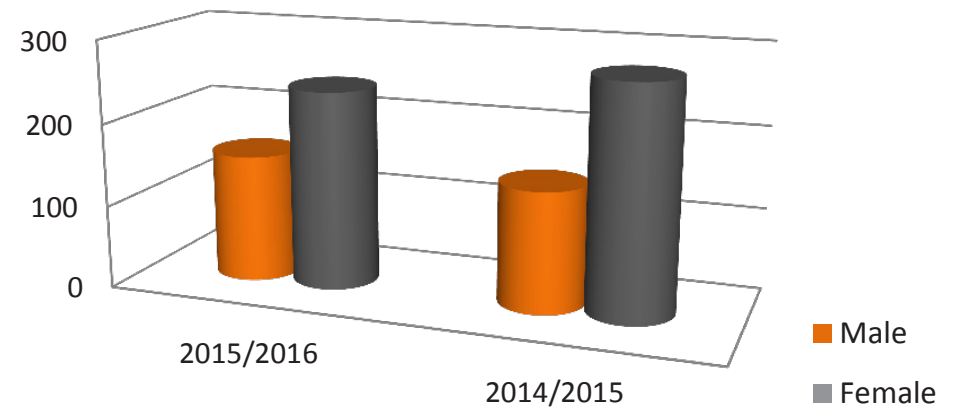
TASPB also work closely with the Public Protection Unit in GMP and the Multi Agency Referral Assessment Conference (MARAC) initiative and it is an expectation that these forums will continue to be the primary response to safeguard individuals who are experiencing Domestic Abuse.

Adults who are in a situation of self-neglect continue to receive support from agencies as appropriate. Safeguarding concerns have been raised but as systems are already in place to respond to these circumstances, further enquiries have not been required, therefore, section 42 enquiries have not been identified. This is a positive approach as it highlights that there is a robust framework in place that evidences the response to safeguard individuals who experience Self Neglect is embedded in practice.

There have been no cases in 2015/16 in Tameside of Adults who meet the safeguarding adult criteria experiencing the abuse of Modern Day Slavery or Sexual Exploitation. However, activity to promote awareness of abuse in this context is ongoing via various forums.

As in previous years there are more Safeguarding enquiries for Females but there are no additional trends to evidence this gender is more at risk than Males. This reporting year has also evidenced a 5% increase of safeguarding concerns for Females and a 5% decrease for Males. TASPB have identified no specific reason for this trend.

## Number of Investigations 14/15 and enquiries 15/16 by Gender



During 2015/16 the location of abuse has seen an increase in concerns at the hospital by 5%. However, there are no specific trends and this is a positive indicator highlighting encouraged transparent practice.

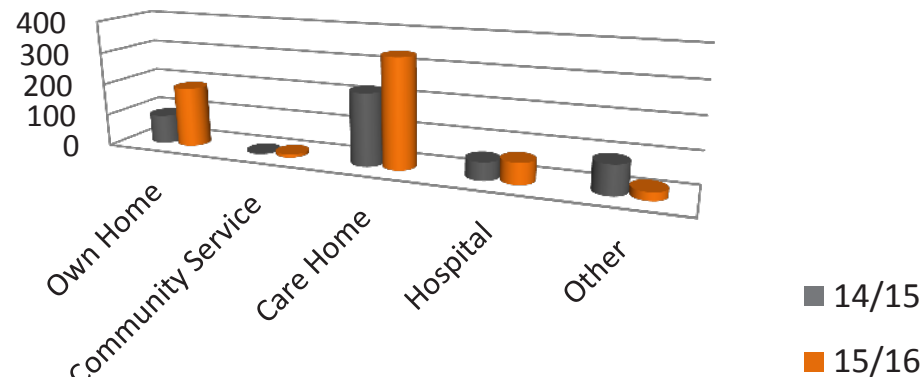
As illustrated below the most prevalent location where Safeguarding Enquiries have been undertaken are Care Homes followed by a person's own home. One particular care home in Tameside did generate a number of Safeguarding Adult Enquiries.

The way in which this was promptly addressed via a partnership response to Safeguarding Adults, is evidence that the Safeguarding arrangements are integral to practice in statutory agencies. This episode contributed to the increase in safeguarding in care homes. However, as there are no other specific trends the increase is mainly due to the outcome of the work throughout 2015/16 that TASPb have worked closely with Commissioned Service Providers to adhere to the Safeguarding Policy and Procedures.

This work has been via a number of forums working in partnership with the Independent Sector:-

- Multi-agency training
- Safeguarding adult Team attendance at Provider Forums and a focus on themed safeguarding adult issues
- Safeguarding Adult Team, TASPb Leads, Single Commissioning meeting with individual Providers to explore challenges to evidencing the safeguarding enquiries and work in partnership to explore solutions.
- Amendment to reporting systems
- Commissioners of Services Providing a six monthly update at TASPb to provide assurance that Commissioners are confident that Providers of Care services in Tameside are demonstrating safe practice

## Number of Investigations 14/15 and Enquiries 15/16 by Location





# 4

## Raising Awareness of Safeguarding Adults

TASPB are committed to raising awareness of safeguarding adults. TASPB Continual Improvement Principle meets quarterly to review the progress of the TASPB Training Strategy. The Training strategy is also informed by the TASPB Learning and Accountability Principle Group.

In response to the Care Act and the evaluation of training needs, this financial year, TASPB agreed to delete the Safeguarding Adult Investigator training and introduce Making Safeguarding Personal (MSP) Training. This training is for Practitioners who are or will be involved in Safeguarding Adults Activity across the partner organisations. This also provides an opportunity for further training for those staff requiring refresher training. It also supports TASPB ongoing strategic approach to the MSP agenda.

The initial evaluation of this training indicated Practitioners knowledge increased throughout the session and that it was positively received. Extracts from evaluations include:-

*'This course has helped assure me that our organisation provide person centred care in all aspects of our work'*

*'Course delivery was good knowledge-however would be ideal if the safeguarding paperwork was shown to us. Would like to attend paperwork course'*


Safeguarding Adult Managers (SAM) Training continues to be delivered and is in high demand by many of the partner organisations. During 2015/16, TASPB multi agency SAM training has accommodated 60 Safeguarding Adult Managers, providing reassurance to TASPB that the Local Safeguarding Adult Procedures are adhered too by all partner organisations and commissioned agencies.

Evaluations continue to be positive for SAM training and are used to inform the review of the training. Comments from staff attending training include:-

*'Very useful training allowing a greater understanding of the SAM role and how the Care Act applies within partner organisations'*

*'Great course-clearly explained and support offered if needed'*

*'I have a much clearer understanding of the Policies and Procedures. Will need ongoing support and exposure to feel fully able to take on the role and responsibilities with confidence'*



An example of evidence of how the evaluations inform training is the availability of support to complete documents to detail concerns and enquiry activity. This has been via multi-agency Paperwork training sessions. These have been delivered as demand arises and SAM's are encouraged to contact the Safeguarding Adult Team direct for guidance in completing these.

TASPB have continued to develop the links with the Domestic Abuse Strategy in Tameside. Training has also been revised to reflect this and the Tameside Safeguarding Children's Board has included a module on the Domestic Abuse training to reflect the Adult Agenda and how Safeguarding Adults in the context of domestic abuse is interpreted in the Care Act.

TASPB are committed to using resources effectively and promote various models to raise awareness of Adult Abuse. During 2015/16 to enhance the existing training materials adopted in Partner Organisations, e-learning packages for Female Genital Mutilation and Forced Marriage have been shared across TASPB. Although, Tameside have no Safeguarding Adult concerns raised in 15/16 regarding this abuse, Practitioners are pro-active in their response to this abuse. This is evidenced throughout the financial year, in discussions in Safeguarding Adult Manager forums and Workshops.

Following the TASPB Safeguarding Adult Review (SAR) last year, TASPB acknowledged the importance of sharing learning across Partner Organisations. Training to highlight learning outcomes was disseminated via a PowerPoint presentation and a model adopted from Tameside Safeguarding Children's Board (TSCB) to provide a 7 minute brief. This was very well received by Practitioners and was discussed at various forums including Team/Unit Briefings, to ensure operational staff had opportunity for further discussion to aid learning. It is an expectation that the 7 minute brief model will continue to be used to support future learning.

TASPB have sustained the Partnership working to raise awareness of safeguarding adults with the Independent and voluntary sector in Tameside during 2015/16 and continue to build on existing links. This has been evident with the alerters training delivered at Greystones to staff and volunteers at the supported accommodation. In addition Healthwatch Volunteers in Tameside have also participated in alerters training which will enhance their approach to safeguarding activity in their current roles.

Partner Organisations in Tameside are pro-active in acknowledging Safeguarding Adults is integral to daily business. Consequently, there are various forums to safeguard Adults who are at risk of abuse.

TASPB have had a particular focus in 2015/16 on the Public Service Hub in Denton. TASPB leads have had the opportunity to learn more about the activity and arrangements to safeguard adults via the hub. Practitioners have also been encouraged to use this resource. Work to establish robust links between the hubs and TASPB will continue during 2016/17.

**TASPB Prevention Principle Group** has continued to respond to the priority defined in last year's Annual Report of Mapping of Safeguarding Adult Arrangements in Tameside. A directory which identifies all services which assist to Safeguard Adults has been work in progress. It is expected this will be concluded during 2016/17 and available for reference for practitioners.

**TASPB Learning and Accountability Principle Group** is represented on behalf of TASPB, by the Statutory Organisations and Pennine. During 2015/16, the outcome of various reviews of present Safeguarding Practice has facilitated the progression of significant work by this principle. This has resulted in the introduction of a file audit tool which is implemented to review cases quarterly. These cases are selected across the partner organisations and the review provides assurance to TASPB that the Safeguarding Policy and Procedures are being adhered to as appropriate. This work has also informed the role of this Principle Group to oversee Safeguarding Plans where complex safeguarding activity has taken place. Implementation of this audit tool is in its infancy and will be reviewed during 2016/17.

Self- Neglect has been a particular area which TASPB have explored via the TASPB Learning and Accountability Principle. Responding to a TASPB priority for 15/16 to develop self-neglect guidance, work is in progress to develop a Multi-agency risk assessment model. This will aid practitioners to respond to the most serious cases of self-neglect in which Adults who have capacity will not consent to support. This will be completed in summer 2016 and reviewed to ensure it is fit for purpose within 6 months of implementation.

**TASPB Empowerment Principle Group** meets quarterly to progress work to enhance TASPB communication of the Safeguarding Adult Agenda. In summer 2015, the TASPB priority to refresh the TASPB Communication Strategy was completed. This work has continued to aid the promotion of safeguarding adult events across Tameside;-

TASPB started off the year hosting an event within Tameside Hospital to raise awareness of Safeguarding Adults with patients, visitors and staff.

During Dementia Awareness Week May 2015 the Safeguarding Adult's Team worked closely with Public Health travelling across Tameside throughout the week on an information bus, speaking to as many members of the public as possible to raise awareness of both dementia and safeguarding adults.

World Elder Abuse Awareness Day June 15th 2015 was recognised throughout Tameside in a variety of different settings involving people of all ages to raise awareness of adult abuse.

Voluntary and community groups participated focusing their activities around raising awareness of adult abuse and wearing purple. The Cranberries invited the safeguarding adult team to present information on recognising signs and symptoms, how to report and statistics in Tameside.



Table decoration made by the Cranberries Group

Events included staff across organisations represented at TASPb wearing purple for the day, making a focus on safeguarding adults when speaking with adults throughout the week.

Throughout the week of WEAAD, there were information stands and displays, coffee mornings and afternoon tea with speakers to raise awareness of adult abuse. Many community groups took part in the safeguarding adult's quiz. Craft groups focussed on the colour purple while hosting discussions around adult abuse.

The week concluded with a purple balloon release at Ryecroft Hall, Audenshaw, supported by the Mayor Vincent Ricci, Cllr Maria Bailey and Cllr Theresa Smith and involving children from Aldwyn Primary School.



Throughout June to October the Safeguarding Adults Team worked alongside Community services and attended a number of Stay Safe events across all areas of Tameside and within the Black Minority and Ethnic (BME) and deaf communities. The event in the Deaf Community included TASPb British Sign Language (BSL) information DVD being shown and short verbal presentation with an interpreter, detailing statistics of safeguarding activity across England and Tameside, information around TASPb and their function, information about scenarios and a brief overview of procedure in Tameside.

This was followed by a questions and answers session:-

What people said...

*"We do not always report it as it happens to us often"*

*"We didn't realise that so much abuse happened in Tameside and across England"*

The DVD in BSL was welcomed by the group and they felt that it was good to see TASPb had considered their needs.

Members of the group said they were pleased to be able to understand some common scenarios and have an insight into what happens and who it happens to and can relate this to everyday life.

TASPb worked alongside Public Health on Older Peoples Day in October 2015 attending an event at Portland Basin Museum being on hand to provide information and answer questions to all those attending.

In February 2015 the Safeguarding Adults Team worked with Health Staff to promote dignity in care. This event was well attended and comments from discussions with the Public included:-

*"It's really useful that you are here promoting both dignity and safeguarding and highlighting it especially in a care setting"*

*"Dignity means different things to different people and often people don't associate it with abuse"*

*"Sometimes when you become an older person, you become lonely and the information on Silverline is really useful to me"*

Dignity in Care Observational Training is a role that TASPb safeguarding team continue to remain proactive in, contributing to observational visits during 15/16.

These visits involve measuring outcomes regarding Dignity in Care for vulnerable adults to inform the daisy accreditation awards for the relevant establishments.

To enhance the work to raise awareness a short life focus group met to review communication which will inform the work of the Empowerment Principle to deliver TASPb strategy. An outcome of the meeting identified new strap lines to raise awareness of Safeguarding Adults:

- **Abuse can happen anytime, anywhere by anyone!**
- **Recognise it! Report it!**

**TASPb Protection and Proportionality Principle Group** hosted the annual workshop to assist Practitioners to explore the new categories for recording abuse in the context of safeguarding adults,:-

- Modern Slavery
- Domestic Abuse
- Self-Neglect
- Sexual Exploitation

This event was attended by Safeguarding Adult Managers and TASPb Leads from across the Partner Organisations. It also provided opportunity to promote the work of the Hub. The outcome of the discussions provided assurance to TASPb that there is a consistent approach across the Borough to the Safeguarding Adult Enquiries

**TASPb Leadership and Partnership Principle** has been instrumental in progressing TASPb strategy to ensure that TASPb is fit for purpose and representation from Organisations remains up to date in the midst of the many organisational changes. In response to local priorities, Public Health and Care Quality Commission have been invited to attend TASPb.

A great deal of effort has been exercised to engage with Housing Providers in Tameside to embrace the Safeguarding Adult Agenda. TASPb lead for Housing Strategy has had a significant role in this project and TASPb will continue to progress this work during 2016/17.

A remaining TASPb priority is the revision of TASPb 3 year strategy to continue to progress the Safeguarding Adult Agenda in Tameside through to 2019. Work to consider the evolution of TASPb strategic response to Safeguarding Adults is ongoing. The focus is on best use of resources and ensuring that the work of the Board will also inform the Health and Well Being Strategy in conjunction with the Children's Board. It is anticipated that the TASPb revised strategy will be published in the autumn 2016.

# 6

## Making Safeguarding Personal (MSP)

TASPB commitment to ensure that MSP remains a priority is evident in the development of the MSP framework to support the TASPB Safeguarding Adult procedures. The MSP Pilot completed in 14/15 provided the foundation for this work and the best practice agreed by TASPB in response to this agenda has continued to be embedded in practice during 2015/16. This person led approach is promoted as the key driver to progress the Safeguarding Agenda in Tameside.

As appropriate, practitioners are prompted to ensure that consideration is given to the desired outcomes for the Adult at risk and advocates are approached.

Initially, 95% of all outcomes were fully achieved or partially achieved. These outcomes included:-

- removal of perpetrators
- support with finances
- dignity to be maintained
- a full safeguarding enquiry to take place quality of care and reassurance of safety

Safeguarding Adult Managers responded as appropriate to the 5% of cases where outcomes were not achievable, exploring other options to provide support to ensure victims continued to feel safe in the future.

During 15/16, 13, people who had been involved as a victim of abuse or as an advocate agreed to take part in a survey at the end of the safeguarding adult arrangements. These surveys provide an opportunity to discuss their experience of the support provided. The feedback received has been extremely valuable to aid learning and to ensure that both the victim and advocate remain fully supported in feeling safe from abuse in the future.

- 100% of those interviewed stated that they now felt safer as a result of a safeguarding enquiry
- 84% said they felt listened to throughout conversations at meetings during the enquiry
- 69% felt that they received a lot or quite a lot of information regarding the enquiry
- 84% said they are either very happy or quite happy with the way people dealt with the enquiry throughout

Some participants interviewed suggested the enquiry should have been shared with the relative/carer much sooner and details of the safeguarding plan should be given when a conclusion has been reached.

Participants also discussed the high standards demonstrated by staff during the safeguarding enquiry, expressing that Safeguarding Adult Managers were approachable and made the safeguarding arrangements personal to them.

The survey model is proving both helpful for victims, families and staff and TASPB will continue to analyse this data to inform practice in the future. This will also assist in developing this MSP agenda to ensure a person led approach is enhanced and continues.

# 7

## Individual Organisations Updates

**Tameside Metropolitan Borough Council – Adult Services**

**Tameside Metropolitan Borough Council – Housing Strategy**

**Tameside and Glossop Clinical Commissioning Group (CCG)**

**Greater Manchester Police (GMP) – Tameside Division**

**Healthwatch Tameside**

**Greater Manchester Fire Service – (GMFRS)**

**Tameside Hospital Foundation Trust (THFT)**

**Pennine Care Foundation Trust (PCFT)**

## Tameside Adult Services Annual Report 2015/2016

The Care Act 2014 was finally implemented in April 2015 and with it a number of significant changes in the way that local authority Adult Social Care Departments interact with other key partners when assessing and care planning for the ongoing needs of their citizens.

In Tameside we had been planning for the Act's implementation for a couple of years and had trained all relevant members of staff in all aspects of the changes whilst at the same time using the opportunity to revisit many of our core principles including being person centred and focusing on abilities rather than inabilities to do things.

The Council, together with NHS partners continue to be committed to realigning services to be more community facing with a preventative and early intervention edge to them so that we are able to help and support people much earlier in their care journey before they become dependent and need more complex packages of care.

To give some idea of the type and volume of activity that Tameside Adult Services are involved in we currently work with over 3000 service users and 3000 carers.

Of these people around 1000 people receive homecare from a number of different independent domiciliary care providers across the borough, a further 1500 people are in residential or nursing care homes in Tameside, some being financially supported by the Council and some paying for their care in full. Over 400 people use some form of day service either in specific day centres or as part of older people's day care in care homes. There are nearly 200 people living in Extra Care accommodation and a further 400 living in some form of sheltered accommodation commissioned by the Council.

Tameside Adult Services also supports around 1200 people each year in its reablement service supporting people who are in crisis in their own homes or who

are being discharged from hospital or emergency respite care. There are also over 4000 people using the Council's Community Response Service which enables people to remain at home and feel secure in the knowledge that assistive technology is available to alert the Council if people are struggling with aspects of daily living.


Hopefully this gives an idea of the vast array of services that Tameside Adult Services either directly provides or commissions from other providers and also the numbers of people who use those services. People who require ongoing services are identified following a period of assessment or reassessment carried out by social workers and trained assessors.

Safeguarding people who are vulnerable by virtue of their age, infirmity, disability, condition or situation is perhaps the most vital role that practitioners play in Tameside Adult Services. To coin the old phrase safeguarding is everyone's business and this is very much the case within Tameside Council. The Care Act brought new responsibilities and duties to local authorities but in Tameside, the Council and its partners were well ahead of the game. There has been a safeguarding partnership board for adults in the borough for many years and all partners are committed to maintaining its principles. The Board has also had an Independent Chair for many years and he holds partners to account on behalf of the Board.

Together with partners, Adult Services plays a key role in the identification and investigation of possible areas of neglect and abuse. In 2015/16 there were 729 safeguarding concerns regarding individuals which 393 led to s42 enquiry and investigation. Adult Services staff were involved in working with many of the individuals affected by these investigations and supported many through the difficult processes involved.

Adult Services have been particularly, although not exclusively involved in safeguarding investigations across the variety of services provided by the independent sector. Staff from Tameside Council work closely with homecare and care home providers to ensure that they are aware of signs of neglect and abuse and also know what to do if any are identified. We also work alongside colleagues from





Tameside and Glossop Clinical Commissioning Group to hold contracted services to account when safeguarding issues have been identified.

Looking ahead the health and social care economy is becoming more integrated with a clear strategic plan of having a single commissioning function and an integrated care organisation either commissioning or providing all aspects of health and social care in Tameside. This joined up working will ensure that the citizens of Tameside will not only get a more effective and efficient health and social care service but one that will be better placed to identify safeguarding issues and to react with the correct resources from within one organisation.

**Paul Dulson**

Head of Adult Assessment and Care Management

## Housing Strategy

The implementation of relevant parts of the Care Act 2014's Statutory Guidance from April 2015 means that from that date all housing providers and housing support providers will be required to have clear operational policies and procedures in adult safeguarding to ensure that all housing staff are:

- familiar with the six principles underpinning adult safeguarding
- trained in recognising the symptoms of abuse
- vigilant and able to respond to adult safeguarding concerns
- have a senior manager taking a lead role in organisational and inter-agency safeguarding arrangements.

Housing Associations have historically provided accommodation and support to some of the most vulnerable households. However, since 2010, the Sector has needed to adapt to the gradual dismantling of the services that they were once encouraged to provide to their tenants. The Tenants Service Authority, which had previously ensured that the voice and safeguarding of tenants was heard within organisations was one of the first bodies closed down by the then Coalition Government. Instead Housing Associations were required to develop a series of "offers" to tenants, with the financial robustness and quality governance of the organisation apparently taking precedence over the needs of tenants. The sectors regulator, the Homes and Communities Agency, will now only intervene in tenant related matters where there is evidence of "serious detriment" to the wellbeing of the tenant.

It follows therefore, that the right level of engagement between TASPb and our housing association partners is vital to the Boards overall aims and objectives.

Ensuring that the sector is well informed on the agenda and familiar with their responsibilities and changes in relation to this agenda remains critical.

During October and November 2015, the ten largest Housing Associations in terms of dwellings in Tameside were contacted by the Independent Chair of the Tameside Adult Safeguarding Partnership (TASPb). This was to request their participation in a scoping exercise in order to understand if our Housing Association partners were aware of the new their new statutory responsibilities arising from the Care Act which came into force In April 2015.

The responses were encouraging, and TASPb can be re-assured that our locally based housing Associations are locked into the local safeguarding agenda. However, further work is required to improve communications with Safeguarding Leads in Housing Associations operating over multiple geographical boundaries, in order to keep them updated on the current and emerging Safeguarding agenda in Tameside.

### Adult Safeguarding and the Private Rented Sector

Engaging with Housing Association partners is generally straight forward as most have a named senior officer for safeguarding. TASPb is well aware that access to social and affordable housing is now far more challenging and inevitably greater numbers of vulnerable people will find their way into the private rented sector.

The private rented sector in Tameside is continuing to expand, increasing by almost 45% between 2001 and 2011 and is now home to just over 13,000 people. It is likely that in many cases the health and well-being of private tenants may not necessarily be the primary concern of their Landlord. Engaging with PRS landlords on this subject will be a priority over the next 12 months. TASPb members are working with the National Landlords Association to promote awareness of the Adult Safeguarding Agenda and to ensure that local landlords are equipped with the right information so that if they are concerned about the health and well-being of any of their tenants, that they know who to contact in the event of concerns around abuse or the neglect of adults.

**John Hughes** - Housing Strategy Officer

## **Tameside & Glossop Clinical Commissioning Group (CCG)**

Tameside & Glossop CCG will become a single commissioning organisation in April 2016. The emerging single commissioning function aims to ensure that safeguarding continues to be at the heart of all commissioning decisions and remains embedded in all aspects of the commissioning cycle.

Patient safety, safeguarding and quality will be at the heart of all our business and the CCG will ensure that safeguarding is embedded within its governance structure and all commissioning activity.

### **Leadership**

The Director of Nursing and Quality leads on safeguarding arrangements and is responsible for ensuring safeguarding is a high priority within all CCG Business. This role is supported by the Deputy Director of Nursing and Quality who is also the Lead Designated Nurse for Safeguarding. Together they have developed and embedded a Safeguarding Commissioning Quality Framework which ensures we commission safe effective services for our population. Further commitment to ensuring effective Adult Safeguarding Leadership is present within the CCG has been demonstrated by the appointment of a Specialist Nurse for Adult Safeguarding and Quality in January 2016.

### **Partnership**

The CCG continues to demonstrate its partnership working by its membership and attendance at Tameside Adult Safeguarding Partnership Board (TSAPB) and the TASP Sub Groups. The Learning and Accountability Sub Group is Chaired by the Designated Nurse for Safeguarding and attended by the Specialist Nurse for Adult Safeguarding.

### **Empowerment**

In 2015/2016 the CCG's revised and strengthened Quality Improvement Framework was developed this has ensured we have a more rounded and robust whole economy process for communication networks. Mechanisms are in place that enables us to actively listen to our public and ensures we capture their voice. We actively monitor compliments complaints and incidents with our providers and will endeavour to ensure they help influence future quality initiatives and commissioning decisions.

### **Prevention**

The CCG provides Adult Safeguarding training for all staff and ensures that staff working directly with patients in our Individualised Commissioning Teams receives a higher level multi agency training in Adult Safeguarding / Mental Capacity Act and Deprivation of Liberty Safeguards. External training has also been offered to Primary Care in Adult Safeguarding, MCA & DOLS and Prevent.

In 2016/2017 the CCG will revise its training strategy to ensure it aligns with multi agency training strategy and NHS England Intercollegiate Safeguarding Adults Roles and Competencies for Health Staff 2016.

### **Protection and Proportionality**

The CCG works closely with all Statutory and Non Statutory Partners to ensure that multiagency policies and guidelines are implemented to safeguard the public.

Staffs in our Individualised Commissioning Teams are supported through training supervision and leadership from the Designated Nurse and Specialist Nurse in Adult Safeguarding.

### **Learning and Accountability**

The CCG is committed to ensuring it continues to contribute to multiagency working in all statutory investigations and will continue to ensure that lessons learned are cascaded both internally and externally. The CCG will do this by ensuring it provides representation and contribution to all appropriate Safeguarding Adult Enquiries, Safeguarding Adult Reviews, Mental Health Reviews and Domestic Homicide Reviews.

In 2016 the Tameside & Glossop CCG will see the emergence of a stronger more collaborative single commissioning organisation with shared objectives. The CCG will commit to ensure that Adult Safeguarding Leads will continue to have influence and leadership in all aspects of commissioning functions. It will ensure and assure itself that effective safeguarding arrangements are in place to protect adults at risk.

#### **Hazel Chamberlain**

Lead Designated Nurse for Safeguarding & Quality

#### **Tracey Hurst**

Specialist Nurse Adult Safeguarding & Quality



## Greater Manchester Police – Tameside Division

Safeguarding vulnerable members of our communities continues to be a key priority for Tameside Division. The Senior Leadership Team conduct a daily review of all serious incidents involving vulnerability and ensure appropriate safeguarding measures are instigated, with partner agencies, to protect our vulnerable people.

The Public Protection Investigation Unit at Tameside continues as the professional lead for Safeguarding. Officers within the PPIU are trained to deal with Child Protection, Domestic Abuse and Vulnerable Adult incidents and investigations.

This ensures we don't miss opportunities to link safeguarding across these areas, especially when dealing with complex cases.

In June 2015 Tameside recorded 264 incidents identifying vulnerable adults, including 98 which involved mental health. In June 2016 this figure rose to 372, of which 122 involved mental health. This highlights both the volume and critical work completed by front-line officers and the PPIU.

It is difficult to ascertain whether this increase represents an increase in the number of calls to the Police or an improvement in identification of vulnerability issues by front-line officers, who have received additional training in the last twelve months.

Much of this extra training has been linked to the Public Service Hub and the Neighbourhood Hub, now based at Hyde Police Station. The latter has focused on vulnerable adult incidents and uses a "live time" multi-agency problem-solving approach in an effort to ensure effective help is given to the most vulnerable callers to the Police and other agencies. In time this should reduce demand by identifying and working with repeat callers to address their problems and improve their quality of life.

The additional training given to Response officers and PCSO's regarding standard-risk domestic abuse incidents was also given the Neighbourhood Officers towards the latter part of 2015 and many also attended a two day Safeguarding course. We are ensuring continuing professional development by providing refresher training beginning in October 2016 on a number of safeguarding topics, including domestic abuse.

**Val Hussein PPIU Detective Inspector**

**Vulnerable Adults Detective Sergeant Zed Ali**

**Domestic Abuse Detective Sergeant Vicky McKinlay**

## Healthwatch Tameside

Healthwatch Tameside is the local consumer champion in health and care. Our role is to help the voice of patients, service users, carers and the public to be heard by the people who plan, manage and deliver health and social care services. We do this by listening to people's experiences and by talking to the people who are responsible for local services. We also have an information signposting service and help people who are making a formal complaint about NHS care they have received.

We hear approximately 900 patients or service user's stories a year and have over 50 NHS complaints cases open at any one time.

We play an active role on Tameside's Adult Safeguarding Board and chair the Empowerment Principle working group. This group focuses on how the partnership can help people to understand what safeguarding and adult abuse are.

We have a network of community based, volunteer Healthwatch Champions who have all received training to help them to identify and act on any safeguarding concerns they come across. We also include questions about awareness of adult abuse in many of our surveys and community engagement activities. This helps TASPb to understand how to target future awareness raising campaigns.

We are pleased to attend the full TASPb and to help patients', service users' and carers' experiences to shape the work of the Board and its members.

**Peter Denton**  
Healthwatch Manager



GREATER MANCHESTER  
FIRE AND RESCUE SERVICE

## Greater Manchester Fire and Rescue Service

To be Care Act Compliant, TASPB must publish an annual report that must clearly state what members have done to carry out and deliver the objectives and other content of its strategic plan.

### Key areas for consideration

GM wide developments regarding Safeguarding Adults

- Identification and continued assimilation of key Care Act recommendations relating to Safeguarding, Transitions and Partnerships into GMFRS training, procedures and practice
- Enhanced focus on “hoarding” with its inclusion in the definition of “self-neglect”
- Refresher training for Designated Safeguarding Officers (Community Safety Manager and Community Safety Team Leader – CSM/CSTL) under the “3 year” best practice guidance
- Introduction of “Brigade wide” monitored Safeguarding E-learning package (including policy, principles, procedures, referral pathways, information exchange protocols and responsibilities)
- Introduction of “Safe and Well” visits to both build on the success of previous Home Safety Checks (HSC) and developed GMFRS’s role as a health asset within the developing PSR and Devolution agenda
- Proactive membership of and contribution to Tameside Safeguarding Adults Partnership (TASP) and related groups by CSM on behalf of GMFRS

Specific Care Act Compliance developments

- GMFRS Safeguarding policy regularly reviewed through internal Safeguarding Policy Review Group

- Development and implementation of a specific Hoarding policy to complement the inclusion of hoarding in the Care Act (Self Neglect)
- Safeguarding E-learning package being reviewed in the light of Care Act implications
- Principles of Making Safeguarding Personal (MSP) and Making Every Contact Count (MECC) introduced into engagement and service delivery practice

Adult Safeguarding focus during 2015/2016

- Introduction of “Brigade wide” monitored Safeguarding E-learning package
- Refresher training for Designated Safeguarding Officers (CSM/CSTL) under the “3 year” best practice guidance
- Increased effective and appropriate utilisation of bespoke “in house”

Safeguarding referral mailbox in conjunction with appropriate referral being made directly to ASC/Safeguarding “partners” including “dip sample” based monitoring by DSO

- Embedding principles of Making Safeguarding Personal (MSP) and Making Every Contact Count (MECC)
- Implementation of “Brigade wide” monitored Safeguarding E-learning package with only a small number of staff yet to complete the package
- Embedding a knowledge and understanding of safeguarding issues within the delivery of our Safe and Well interventions
- Organisational recognition of the fundamental role of the DSO
- Engagement with, now statutory, Adult Safeguarding Boards



GREATER MANCHESTER  
FIRE AND RESCUE SERVICE

#### Internal Governance and quality assurance for safeguarding during 2015/2016

- Reinforcement of the role and function of the GMFRS Safeguarding Policy Review Group
- Introduction of the GMFRS Designated Safeguarding Officers forum
- Monitored E-learning package
- Weekly monitoring of the designated Borough based Safeguarding “mailbox” through which referrals are channelled to partner agencies (CSM/CSTL)
- Monitoring of written records on our PAIROF (Persons at Increased Risk of fire) register (CSM/CSTL)
- Feedback from “partner” agencies regarding referrals made/received and manner in which they have been addressed

#### Key areas of challenge going forward identified during 2015/2016

- Ensuring Safeguarding remains a fundamental focus as we move into further change in terms of both resources and service delivery
- Managing the capacity/demand dynamic given GMFRS now deal with more individuals with increasingly complex, challenging and chaotic lifestyles and needs
- Enhancing our “Safe and Well” service offer in conjunction with relevant partners and agencies
- Maintaining existing partnership arrangements/agreements given the external pressures on our “partners”
- Identify further opportunities to develop further beneficial partnerships
- Identify further opportunities to work within and influence the “prevention” agenda within the TASP
- Development of appropriate processes to ensure full engagement with the Care Act requirements around “transition” responsibilities as individuals progress from child/young person orientated interventions/support to adult engagement

#### Internal training and information sharing within the Safeguarding Agenda in addition to the above training detail:-

- GMFRS employs in excess of 2,100 staff in a combination of uniform “front line”, Community Safety and “support” staff roles.
- All GMFRS staff, irrespective of role, are required to successfully complete the E-learning Safeguarding package referred to above.
- In addition, within Tameside Borough, the CSM and CSTL are accredited and trained as Designated Safeguarding Officers (DSO’s) as are other Uniform senior Managers who, between them, fulfil our responsibility to provide 24/7 and hence “out of hours” DSO availability should they be required.
- The DSO training is subject to the same 3 year “best practice” refresher regime as other public sector organisations.
- The current E-learning package is monitored for successful completion and regularly reviewed to ensure its currency and “fitness for purpose”.

#### **Martin Barber**

Community Safety Manager



## Tameside General Hospital Foundation Trust

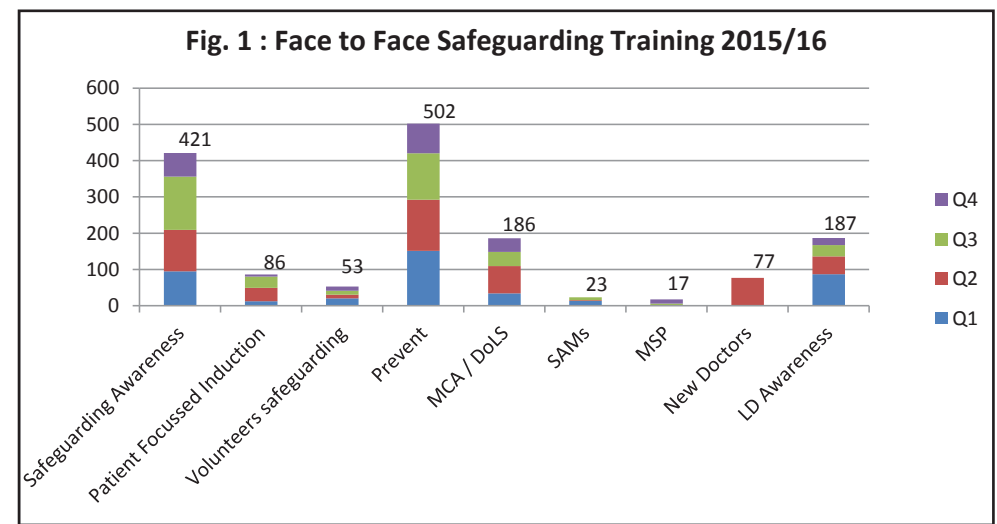
Building on our fast paced journey for the Trust we have, in 2015/16 continued to embed our integrated approach to Safeguarding into day to day practice to create a sustainable infrastructure. The team has also continued to work with our external agencies to promote partnership and collaborative working, through the various TASPb principle groups.

In addition to this, significant work has taken place to prepare for the integration of Community Services in April 2016 to ensure that support structures and systems are fit for purpose, consistent and in place to support the wider ICO work plan. This will result in the full integration of the existing community safeguarding processes and the managerial accountability of the safeguarding practitioner into the Trust adult safeguarding empowerment infrastructure in 2016/7.

Much of the focus has continued to be on the mainstreaming of safeguarding systems introduced over the past 18 month post Keogh to ensure the principles underpinning Making Safeguarding Personal are applied in daily practice, and that patient's personal choice and decision making is at the fore front of our work.

In doing so the Trust has continued to respond to its statutory responsibilities outlined within the Care act and its regulatory CQC requirements to ensure the workforce is skilled and able to be responsive to the additional challenges associated with the safeguarding agenda.

This is reflected in our 96.4% average compliance rating of mandatory safeguarding training and attendance at various face to face safeguarding training events (Fig 1)



In addition to this the Trust introduced a new E - Learning training module for clinical and non-clinical staff to meet its ongoing mandatory requirements. The annual Safeguarding adult's Think tank event which celebrated key improvements and preparations for new challenges was again positively evaluated with contributions from GMP, TASPb, and regional Human Trafficking lead.

A number of improvements were made following the review and reflect process used by the trust to aid continuous learning and improve care delivery following safeguarding incidents. These include links to safeguarding process into the Trust RCA process for Pressure ulcers, the introduction of a Learning disability visual sticker to aid communication and trigger LD processes, introduction of an integrated safeguarding incident reporting system to avoid duplication and ensure real time reporting, development of a flow chart to support staff responding to cases relating to human trafficking/forced marriages.

The Trust continues to work hard in successfully achieving its safeguarding obligations in relation to the wider work associated with deprivation of Liberties safeguards and Prevent, Adults with a Learning Disability. In doing so, we have continued to build upon and ensure sensitive, collaborative methods and where appropriate preventative strategies are embedded with our external partners to safeguard vulnerable adults within the context of the ICO.

This work will continue into 2016/7.

**Peter Weller**

Director of Quality and Governance

**Naz Khadim**

Head of adult Safeguarding & Prevent.

**Pennine Care NHS Foundation Trust (PCFT)**

**Tameside Safeguarding Adults Key Areas Annual Statement**

**National & Local Developments for Pennine Care NHS Foundation Trust (PCFT) in respect to Safeguarding adults.**

On-going appraisal of the restructured safeguarding roles within the organisation.

Further review of the role of the Adult Safeguarding Specialist Practitioner for Stockport and Tameside has resulted in this post now being substantive.

Continued delivery of the Trusts Safety Improvement Strategy group encompassing 4 patient safety domains with a 3 year plan that proactively seeks to learn from care delivered to patients by systematically reviewing care following investigations of incidents, complaints, and claims. Lessons learned are shared by disseminating information through to the various Trust sub committees, the local borough Clinical Business Units, and via the internal governance structures.

This Safety Improvement Plan builds on the Trust's Quality Strategy to improve patient safety and patient experience thus adhering to the safeguarding agenda.

The Quality Strategy commits Pennine Care NHS Foundation Trust to improve the quality of patient care that is delivered to our service users, ensuring that it is safe, effective, and patient centred.

	<p>Establishment of the following Trust sub-committees that will have responsibility within the 4 identified patient safety domains thus ensuring that the Trusts policies reflect national guidance and safe practice:</p> <p>Inpatient Falls Prevention Group Pressure Ulcer Strategy Group ( PU policy now complete and on intranet) Tier 4 Group Acute Care Forum Safeguarding Adult and Safeguarding Families Forum. Drugs and Therapeutic Committee</p> <p>In addition the Integrated Strategic Safeguarding Group (ISSG) receives assurance reports from the Divisions and will strategically review the effectiveness and adequacy of both safeguarding and governance controls within the organisation.</p> <p>In addition the Integrated Strategic Safeguarding Group (ISSG) receives assurance reports from the Divisions and will strategically review the effectiveness and adequacy of both safeguarding and governance controls within the organisation.</p>
<p><b>Developments/ evidence for ensuring a duty of candour is embedded into the culture of your organisation (if applicable)</b></p>	<p>Changes to the Trust incident reporting requirements have been implemented with a number of alerts circulated to staff to include the following;</p>
<p><b>Post Winterbourne View related reporting information (if applicable)</b></p>	<p>Monthly MCA/DOLs and Mental Health Law sessions are delivered to qualified Mental Health staff across PCFT as part of their Core and Essential Skills Training (CEST) with additional sessions commissioned to increase compliance.</p>

**Care Act 2014 Compliance Update**

On-going appraisal of safeguarding roles within the organisation to include a Named Nurse for MH Child and Adult safeguarding for Stockport and Tameside.

Ongoing appraisal of Adult Safeguarding Practitioner role for Stockport and Tameside.

Attendees identified at local operational sub groups.

A Trust wide survey monkey undertaken Feb/March 2016 identified staff had a good knowledge of escalation procedures in relation to safeguarding adults and yielded a range of topics to further enhance their knowledge of the Care Act.

Dates agreed and available via OL&D for the delivery of L2 Adult Safeguarding training for 2016 with bespoke sessions offered to ward areas to ensure continued patient care.

Review of the Safeguarding Families Forum to include a wider audience attendance across a range of senior practitioners that embeds elements of the Trust's Safeguarding priorities.

**The Adult Safeguarding focus of your organisation throughout 2015/2016.**

Delivery of L2 Adult Safeguarding and MCA/DOL's training

Continued development and promotion of a combined Child and Adult's safeguarding forum at practitioner level that promotes a Safeguarding "think families" agenda. (Good links established between PCFT adult safeguarding practitioner and TASPb).

Further development and critique of safeguarding incidents reported by staff and where PCFT risk department is in the process of designing and populating a safety intelligence board. Part of the data collated will include incidents submitted against Safeguarding across all teams to give assurance that staff are inputting safeguarding incidents alongside any learning from the incidents.

Implementation of a joint Safeguarding and Governance action learning set model for the mental health wards to cascade the learning from IR's , DHR's and SCR's.

Review of Clinical Supervision policy to include more emphasis on Safeguarding supervision and development of a SOP in this area.

Delivery of Care Act briefings at established Nursing, AHP and safeguarding families forums planned for June 2016.

Attendance and contribution to all sub groups running.

Development of an Adult safeguarding action plan.

Development of a Trust Safeguarding training strategy.

<p><b>The progress your organisation has made in respect of Making Safeguarding Personal throughout 2015/16.</b></p>	<p>MSP will form part of the Trusts case file audit process.</p> <p>The MSP principle is embedded in the Trusts risk assessment and care planning process which puts patient care and their involvement at the centre of any safeguarding enquiry/investigation.</p>
<p><b>PCFT organisational achievements in respect of safeguarding adults throughout 2015/2016.</b></p>	<p>Additional policies revised include Child visiting, Whistleblowing, VIPs Visiting, and Pressure Ulcers.</p> <p>Development of a L2 Adult safeguarding training package which has been shared with TASPb and CCG via the Learning and Accountability sub group and is currently being mapped against the recently published Adult Intercollegiate document.</p> <p>Dates for above agreed and available for booking via OL&amp;D.</p> <p>Trust wide agreed PREVENT protocol written.</p> <p>PREVENT leaflet developed and distributed to all staff.</p> <p>PREVENT training being rolled out and current compliance for Tameside is 88% as of May 2016.</p> <p>Channel Panel arrangements in place and feedback from group as a positive contribution with this client group.</p> <p>Steady increase in training compliance with L1 Adult Safeguarding E learning and current compliance is 95.7% as of May 2016.</p> <p>Approx 400 staff trained across the Trust in L2 Adult safeguarding however not as yet reported by individual boroughs on CEST.</p>

	<p>Steady increase in staff undertaking MCA/DOL's training and commitment from managers to increase compliance figures.</p> <p>Development of Safeguarding consultation form for staff with increase in staff both reporting safeguarding concerns and incidents.</p> <p>All ward areas have safeguarding poster info.</p> <p>Increase in identified Safeguarding Champions on ward/service areas.</p> <p>Completion of an A6 Safeguarding Children, Adults and Families booklet to incorporate Care Act and MSP principles alongside additional child safeguarding straplines to promote a "think families" agenda in safeguarding. To be sent to staff in May wage slips.</p> <p>Development of a safeguarding CQC E board in all wards and service areas.</p> <p>Development of a quarterly Safeguarding newsletter.</p> <p>Development of a Trust Safeguarding Message of the Month via Intranet.</p>
<p><b>Internal governance and quality arrangements for safeguarding have been over 2015/2016.</b></p>	<p>Integrated Strategic Safeguarding Group (ISSG)          Safeguarding Adults Group          Safeguarding families Forum          SUI internal and external Safeguard reporting system          Patient Safety Investigation Group          Integrated Governance groups across all business units.          PCFT Trust Quality Group</p>



**What internal training/information sharing have you delivered in respect of Safeguarding Adults, MCA & DOLS**

The information below is extracted data from the overall Trust Core and Essential Skills Training report (CEST) as of May 2016 for the Tameside borough. Going forward L2 adult safeguarding training will form part of this report 2016/17.

**NB: to date approx. 400 staff has received L2 Adult Safeguarding training across the Trust.**

Adult Safeguarding Level 1	Target: 95% 382/399	Actual: 95.7%
Child Safeguarding Level 1	Target: 95% 382/399	Actual: 95.7%
Child Safeguarding Level 2	Target: 85%	Actual: 87.1%
Child Safeguarding Level 3	Target: 85% 21/27	Actual: 77.8%
Prevent	Target: 85% 351/399	88%

As TASPb conclude the work to complete the objectives of the TASPb strategy 2014-16, it is evident that robust foundations are now established in response to the Care Act. Going forward this work will inform the TASPb strategy for 2016-2019.

TASPb commitment to support the revision of the Safeguarding Adult recording systems, to enable an enhanced efficient and effective service to Partner Organisations is close to conclusion. It would appear that this transition has been timely with the changes to the data sets providing a challenge to compare data to previous years. However, the analysis of data for 2015/16 confirms that Safeguarding Adults remains a priority for Partner Organisations and Commissioned Care Services in Tameside.

It is evident that TASPb constantly review the Safeguarding activity, demonstrating a willingness to learn and inform future practice to improve the response to Safeguarding Adults in Tameside.

TASPb acknowledgement of the various Safeguarding Forums ensures a proportionate, person led approach to Safeguarding. This approach also strives to utilise resources effectively, avoiding duplication. However, TASPb also need to consider how all the Safeguarding activity is aggregated and presented to Board.

This is to provide assurance that whichever safeguarding arrangement is applied and Tameside residents will be safeguarded from adult abuse. In addition learning can be gained to inform the development of the Safeguarding Adult Framework in Tameside. This work will also impact on the future reporting of Safeguarding Activity in response to the Care Act. In addition TASPb should be mindful that whilst the Adult Board is moving forward to develop the Safeguarding Adult Arrangements in Tameside this should be in conjunction with other Boards and agencies to ensure that there is transition where agendas cross and learning is shared.

Raising awareness of the safeguarding adult agenda in Tameside is crucial to a successful consistent approach to safeguarding adult enquiries. The review of the training strategy and changes to the training programmes is clearly a positive step for TASPb. Staff appear to embrace the MSP training and continue to welcome the opportunity to attend SAM training. TASPb recognise that it is prudent to utilise various models to raise awareness and it acknowledges that TASPb demonstrate a willingness to learn from evaluations, other agencies and Boards to develop the Safeguarding Adult practice in Tameside. The evaluation of this work should remain a priority throughout 2016/17 to provide assurance to TASPb that awareness of the Safeguarding Adults agenda is integral to business across all partner organisations.

Partnership working is fundamental to ensuring the success of the safeguarding adult agenda. TASPb approach echoes this and the focus of the six key principles via TASPb sub groups enhances this. This model also ensures that all partner organisations, the community and the third sector have an opportunity to contribute to the development of the Safeguarding Adult Agenda. Furthermore this provides a continued focus that 'safeguarding is everybody's business'.

It is evident from the Safeguarding Adult Activity in Tameside that Safeguarding is embedded in partner organisations business. This has complemented the initial success of the MSP agenda in Tameside, which has been embraced by staff and welcomed by those who are victims of adult abuse. However, as this work is still in its infancy and will evolve, TASPb should consider the resources that may be required in the future to support this practice in the long term.

The work to date by TASPb and model demonstrated via the principle groups has provided the foundations for TASPb strategy 2016-2019. The focus of a reactive approach to pro-active is evident via all the TASPb Principle Groups.

This is demonstrated with the work to develop the prevention agenda, learn from safeguarding activity to date, empower people to promote safeguarding adults and the requirement to adopt making safeguarding personal practice. At the centre of all this work is Partnership and this is the key component to ensuring that TASPb can deliver against their priorities in 2016-2019;-

- Refresh of TASPb strategy
- Continue to Raise awareness of Safeguarding Adults Agenda
- Review TASPb reporting of safeguarding adult activity and data sets
- Strengthen Partnership working with the Housing Sector and a particular focus will be to develop partnership working with Private Registered Landlords in Tameside
- Develop the Making Safeguarding Personal Agenda
- Develop the Prevention Agenda
- To strengthen partnership working and consider crossover agendas with the Tameside Safeguarding Children's Board

**Abuse can happen anytime, anywhere  
by anyone!**

**Recognise it! Report it!**